

## FAQ about PH806

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### 1. How to subscribe the presence or BLF function?

- 1) Configure the memory key as follows steps: e.g. 806@1/p  
"806" is the phone number you want to add;  
"@1" means this number is registered in SIP 1 Server;  
"/p" means subscribe presence function, "/b" means BLF function subscription.
- 2) After configuration of memory keys, reboot the phone. Then the LED will change colors according to the numbers you subscribed.

### 2. Why doesn't the status display work after I subscribe presence or BLF function?

- 1) Please make sure that your server can support the function.
- 2) If the server supports, please make sure that you have set that on.
- 3) Please make sure you've chosen "enable subscribe" in "SIP" of "advance".
- 4) After configuration of memory keys, reboot the phone.

### 3. Why my SIP1—SIP5 can't be registered in different accounts in the same server?

Our PH806 supports 5 SIP Server and 1 IAX2 server at the same time. If you want to register different accounts into the same server, don't add any words in "Server Name". Otherwise the phone only allows 1 SIP server registered.

### 4. How to call by IAX2 server?

When the phone is registered in more than 1 SIP server and 1 IAX2 server, SIP calling can be chosen through line1—line5 freely. But IAX2 calling need to set up a dial regulation. For example:

Number	Destination	Port	Alias	Mode	Suffix	Del length
9T	0.0.0.0	4569	del	IAX2	no suffix	1

After setting the regulation above, when you call numbers beginning with "9", the system will automatically delete the first "9" and call out through IAX2 server.

#### **5. How to use REC function?**

- 1) PH806 doesn't support local record function. Keypad REC is used with the Server. Configure the data (On Demand) according the server in "Record Key" from "SIP Setting", e.g.: trixbox default \*1
- 2) After the configuration, when you are in a call, press REC, the phone will send the set DTMF to \*1 Server. The Server will open the record tunnel and save the calling record.

#### **6. Why can't the ring tone configuration in DSP work?**

PH806 can be set different ring tones to different lines and numbers. You can set up in the places below:

- 1) System Manage--Phone book—Ring type: set different rings to different incoming numbers.
  - 2) SIP setting—SIP—Ring type: set different rings to different lines.
  - 3) SIP setting—DSP—Ring type: set ring tones in the same line by default.
- The priority level is Phone Book > SIP Line > DSP

#### **7. Why can't the called party answer automatically after configuring "push to talk"?**

"Push to talk" function should be set up in "Memory Key", then the phone will sent invite sip header with Call-Info: answer-after=0 when you press the button.

Therefore there are 2 requirements for your function realization:

- 1) The server can't change the invite info, it must keep the info completely.
- 2) The called server must support and analyze the request.

#### **8. Why doesn't the MESSAGE light twinkle after subscribe MWI?**

- 1) Please make sure that you've chosen "Enable Subscribe" in the matched SIP LINE
- 2) Please make sure your server support Message Waiting Identify Notify.